

SERVICE POLICY

1. If it is found that there are any violations of the requirements relating to application of service, Stutsman Rural Water District may, at the expiration of seven days after mailing a written notice to the last known address of the consumer, remove the meter and discontinue service. Where the meter is thereafter re-installed, the consumer shall first pay to the District, a re-installation charge.
2. Services are subject to the following charges:
 - \$75 Service Call charge during office hours
 - \$200 Service Call charge after hours, weekends, and holidays
 - \$75.00 per hour labor
 - \$.75 per mile
 - \$100.00 Disconnect charge
 - \$200.00 Reconnect charge (only after hours, weekends or holidays)
3. Membership holder is responsible for an unpaid bill left by the previous tenant.
4. Any delinquent account in excess of \$250.00 or 60 days or older will be eligible for immediate disconnect and termination.
5. Service disconnected for non-payment of bills will be restored only after all bills and applicable charges are paid in full.
6. The District reserves the right to discontinue its service without notice for the following reasons:
 - A. To prevent fraud or abuse
 - B. Consumer's willful disregard of the District's rules
 - C. Emergency repairs
 - D. Insufficiency of supply due to circumstances beyond the District's control.
 - E. Legal process
 - F. Direction of Public Authorities
 - G. Consumer's using water:
 1. Without installing the meter assembly furnished by the District
 2. Tampering with meter to interfere with meter performance and accuracy
 3. Breaking meter seal without notice to the District.

Policy No. N-1

Service Policy (continued)

9. Violations of policies or user agreement contract shall result in termination of membership and/or assessment of \$300.00.
10. When a member leases a residence/business which has rural water service, the District shall require a \$150.00 deposit from the tenant. Such deposit shall be refunded to the tenant upon a ten day notice to the District that the tenant will be vacating the residence/business. Prior to the refunding of the deposit, a final meter reading shall be taken and any charges for water or service shall be deducted from the deposit.

The deposit shall accrue interest at the rate of one-half percent per month or six percent per year. Interest shall not be compounded.

If a tenant fails to notify the District of termination of the lease with the member, the deposit may be forfeited to the District. If the deposit and accrued interest does not cover the costs of water and service to the tenant, the District will charge the member the difference.

This policy is instituted as a service to members who lease property. The deposit does not alleviate the member from either water or service charges incurred by the tenant.

This deposit requirement may be waived upon written and signed agreement with the member in which the member assumes full responsibility for any and all charges incurred by the tenant leasing the member's property.